

FAQ

A comprehensive resource addressing common questions about managing and using Vultr Sub-Accounts.

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Frequently Asked Questions (FAQs) for Vultr Sub-Accounts

Introduction

These are the frequently asked questions for Vultr Sub-Accounts.

How many Sub-Accounts can I create and attach to my account?

You can create and attach an unlimited number of sub-accounts to your parent Vultr account. Upon activation, all charges incurred by every Sub-Account display in your billing information and are directly billed to your Vultr account at the end of each billing cycle.

What information is shared or inherited by the Sub-Accounts attached to my Vultr account?

All Vultr Sub-Accounts attached to your parent account share the same company or organization name and use your billing account as the default payment method. Navigate to **Account > Profile > Company Details** to update the company information to share with all Sub-Accounts attached to your account.

Can I delete a Vultr Sub-Account?

You cannot delete a Vultr Sub-Account directly. Please open a new [Vultr support ticket](#)) and include your target Sub-Account email address and ID to detach it from your account. Detaching a Sub-Account may not delete it as a Vultr account because it functions as a standalone profile on its own. To permanently delete the Sub-Account, please open a new Vultr support ticket using the child account and submit a service deactivation request.

How many users can a single Vultr Sub-Account support?

Each Vultr Sub-Account supports an unlimited number of additional users with limited or full access to the account. In this case, an entire organization department can use a single Vultr Sub-Account with multiple users sharing different access privileges.

If my parent Vultr account is suspended, do the Sub-Accounts stay active?

Yes, Sub-Accounts stay active and keep running until your parent Vultr account is restored. You will be required to enter a new payment method at the end of a billing cycle if the parent Vultr account is not restored.

Can I attach existing Vultr accounts as Sub-Accounts to my Vultr account?

No, you cannot attach existing Vultr user accounts directly as Sub-Accounts. Please contact Vultr Support to set up the necessary authorization to attach an existing Vultr account as a Sub-Account linked to your parent account. Verify

that the existing Vultr account is accessible and can authorize adoption requests from your parent Vultr account before contacting Vultr Support.

Can I restrict Sub-Accounts to specific budget caps per billing cycle?

You cannot restrict sub-accounts directly in your parent account. Please contact Vultr Support to restrict specific Sub-Accounts to a specific budget per quota to meet your billing procedure and plans at the end of each billing cycle.

Can I edit the Vultr Sub-Account information details?

You cannot edit the Vultr Sub-Account information directly. Please contact Vultr Support to modify the information of Sub-Accounts attached to your Vultr account.

What is a parent account in Vultr Sub-Accounts?

A parent account is your main Vultr account. All sub-accounts use your parent account as the default payment method. The parent account inherits all billing charges for the attached Sub-Accounts at the end of a billing cycle.

What's a child account in Vultr Sub-Accounts?

A child account is a Vultr Sub-Account with full functionality and access to all Vultr Cloud services. You can use a child account to deploy any type of infrastructure resources, with all charges billed to your parent account.

How are Sub-Accounts different from Vultr Account Users?

Sub-Accounts are independent Vultr User Accounts, directly linked to a single parent account, while Vultr Account Users are secondary users with access to a single account. You can create additional Vultr account users in a single Sub-Account, allowing you to create an organizational structure with a centralized billing account.

What are the benefits of using Vultr Sub-Accounts?

By using Vultr Sub-Accounts, you benefit from:

- Centralized billing management for multiple accounts.
- Enhanced account security and management.
- Independent resource deployment and management.



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